



***This is to approve that***

# **Kerman Khodro Trading and Logistics Co. (KTL)**

Negin Complex, Nakhli Blvd., Km 16 Karaj Special Rd., Tehran, Iran

***has been assessed and found in compliance with the requirements of***

***ISO 10002:2018***

***For the following scope:***

***After Sale Services for Kerman Automotive Industrial Company – Hyundai  
Branch(Main Workshop Included)***

**Certificate Issue Date: 20 Feb 2022**

**This Certificate Expiry Date: 21 Feb 2023**

**First Issuance Date: 20 Feb 2022**

**Annual Revalidation Period 00**

***This certificate will be valid for three years since last Issue date; If the system continuously assessment is approved by BRS LLC auditors (at least once a year) in the same 3-Years period (Re-certification date: 19 Feb 2025), and its will be approved by the standard requirements and the audited fundamentals.***

***BRS LLC has the right of ownership of this certification; therefore it is NOT transferable and remains the property of BRS LLC.***

***Approval unique code: 20251224***



***Further clarifications on the scope of this certificate and the applicability of ISO 10002 for the purpose to customer satisfaction may be obtained through communication with BRS LLC. The registration is included in the BRS LLC Directory or Registered Organization and applies within the scope shown above. By issuance of this certificate, the organization will update and maintain its registration in accordance with current revisions of current ISO 9001 and subsequently ISO 10002 annual surveillance and regulatory purposes to the points of origin and commercialization.***

  
**O.M. Sam, BRS LLC Managing Director**

**This electronic approval can be authenticated by contacting BRS LLC. By issuance of this approval the organization will update and maintain its registration in accordance to current regulation through the application of the current requirements.**

## **Bulltek Registration Services LLC.**

**The certificate is issued at technical office: No. 308, Alvand Tower, Ebrahimi St., Marzadaran Blvd., Tehran, Iran**

**Head office: 11/4/8 Argishti St., Kentron 0015, Yerevan, Armenia**

**BRS LLC operates according to the BRS ROWO (Running Springs, California, USA) principles & policies**

**For more information about this certificate, please contact to: [technical.dept@brsllcglobal.com](mailto:technical.dept@brsllcglobal.com)**



**CUSTOMER SATISFACTION**  
**Guidelines for complaints handling in organizations**